

escape2norfolk

Accessibility Guide: The Garden House, Banningham NR11 7DY

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Welcome

At escape2norfolk we want to make everyone's stay as enjoyable as possible, and are committed to providing suitable access for all our guests, whatever their individual needs. We aim to accurately describe our facilities and services to give you the confidence to book the right accommodation for your specific requirements.

All our self catering cottages are rated by VisitEngland under the National Accessible Scheme.

At a Glance

The Garden House is a newly renovated barn which is all on one level and has wide, wheelchair accessible doorways.

Access - ground floor

- **Entrance Point into the building:**
- The main entrance is via the Georgian glazed door to the side of the building. Should this be too narrow for a wheelchair, there is an alternative access point via the fully glazed 3m sliding patio door to the front of the building. Access is directly into the main living/dining room.
- **Living/dining room** has a wall mounted TV with subtitles. There are dimmable spotlights on the ceiling, separate table lamps and lighting above kitchen units and over kitchen counter top.
- **Access to the bedroom** is via the living room and is all on one level.

Visual

- The walls and the doors have a slight colour contrast.
- We have information in large print and other.

General

The accommodation is rated by the National Accessible Scheme as suitable for:



Getting around inside

Visual Impairment - General Information

- We have a mild colour contrast between walls and door frames.
- There is a significant colour contrast between wall and door frame of the main sliding, glazed doors.

Bedroom



- The Bedroom has 1.5m wide sliding glazed patio door leading to the terrace outside which is all on the same level and has no step.
- The Bedroom has dimmable spot lights, bedside lamps and natural daylight.
- We provide a vibration alarm clock for guests with auditory impairment.
- The route to the bedroom is 1000mm wide, or more.

- The bedroom door is 760mm wide, or more.
- There is unobstructed floor space 3000mm by 2500mm, or more.
- The Bedroom is non-smoking.
- We have non-allergic bedding.
- We can move the bedroom furniture, to improve accessibility.
- There is 1500mm and 2100mm on either side of the bed.
- The bed is 650mm high.
- The bedroom has a King size bed.
- The bathroom is ensuite.

En Suite

- The door is 780mm wide.
- The direction of transfer onto the toilet is to the front only. There is 1100mm in front of the toilet. The toilet seat is 440mm high.
- The basin is 840mm high wall hung.
- The walk-in shower is level with the floor and has no step. The shower is over 1100 square.



Self catering kitchen

Kitchen

- The hob is at a height of 920mm.
- **The oven** is at a height of 770mm.
- The table and plates have high colour contrast.
- The crockery is kept in eye level kitchen units but can be moved to base units on request.





Sitting Room

There is 1 two seater with chaise sofa, seat 410mm from floor.

Getting here

The Garden House
Colby Road
Banningham
Norfolk NR11 7DY

Travel by public transport

- You can get to The Garden House by bus and train.
- The nearest bus stop is in Banningham. The bus stop is 30 metres from The Garden House.
- The nearest train station is Gunton. The train station is 7.3miles / 11.8 km from The Garden House.

Travel by taxi

- You can get a taxi with NJE Taxis, based in North Walsham. They offer wheelchair Accessible Taxis. Telephone:- 01692 404796.

Parking

- We have a car park. There are accessible parking spaces. The parking is less than 20 metres from the main entrance. Parking is free.
- From the car park to the entrance, there is level access. Once through the wooden entrance in the fence there is a slight slope on the entrance path which is covered with pea shingle.
- The route is 1200mm wide, or more.
- The car park has a gravel surface with ample room for unloading and manoeuvring.

Getting around outside

Garden

- From the main entrance to the gardens, there is a small step down to the patio level via the Georgian door.
- From the bedroom and main living room there is level access to the terraced area outside via the large glazed sliding doors.

Terraced Eating Area

- From the main entrance to this area, there is level access. The entrance is 3000mm wide.
- To get to a table, there are no steps.
- The table is 760mm high with clear under space 660mm from floor to table edge.
- Chairs have a seat height of 340mm. To get to a table, there are no steps.



Customer care support

- The nearest toilet area for assistance dogs is located in the car park area or the lane behind the house - please clean up after your dog.
- You can hire mobility equipment from Sheringham Mobility by calling 01263 822 900 enquiries@sheringhammobility.co.uk

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.

Customer care support

- We have information in large print .
- Visitor information is also available in Easy Read format.
- Guest information files in cottages give details of local services and emergency procedures.
- Mobile phone reception is variable depending on your network.

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